

## Unmade Copenhagen Terms & Conditions

House of Accessories reserves the right to adjust designs and specifications without notice.

Dispatch of purchased product(s) is Ex works, Rødovre, Denmark (Incoterms 2010).

House of Accessories makes delivery arrangements at buyer's expense, unless otherwise agreed.

Customers must check the purchased products for quality upon receipt. Any complaints must be given in writing to House of Accessories at [unmade@unmade.dk](mailto:unmade@unmade.dk) no later than 5 days upon receipt of product.

If the customer receives product(s) in damaged packaging, customer can only accept receipt of package(s) if "with reservation for damaged packaging" is noted on the consignment note. Original packaging must be kept until shipping company has concluded on the complaint.

If the reserved product(s) is not according to the invoice, House of Accessories must be informed in writing to [unmade@unmade.dk](mailto:unmade@unmade.dk), no later than 2 days after the customer's receipt of the product(s).

House of Accessories is not liable for any operational loss, time loss or profit loss as well as other indirect losses. Neither is House of Accessories liable for any damages occurring due to force majeure, hereunder strikes, war, weather and threatening circumstances.

All order confirmations shall be made subject to delivery obstacles caused by events outside our control or reservations from our suppliers.

Orders under EURO 300 exclusive of VAT can be added a handling fee within reasonable size.

House of Accessories email an order confirmation to the customer after receiving the order from the sales agent.

Orders cannot be cancelled after the customer has received an order confirmation.

The order confirmation is not a guarantee that all the ordered products can be delivered. If House of Accessories is unable to deliver the products within in the agreed price range, House of Accessories is not obligated to deliver the ordered products.

Delivered goods corresponding to the placed products are not returnable.

Payment: Standard payment terms is 30 days NET.

Clients not able to obtain credit approval from House of Accessories must prepay 50% of order value at order date and then the remaining 50% of order value prior to shipment of goods.

If customer has received repeated payment reminders, any following orders will only be shipped if full order is prepaid.

If payment takes place after agreed due date, an interest rate of 2% per following month will be added. In this case a processing fee of DKK 100 will be added.

Disputes, if any, shall be governed by and decided in accordance with Danish law and shall be settled by the Copenhagen City Court exclusively. That shall not, however, prevent any referral of the matter to the Danish Eastern High Court or to the Danish Maritime and Commercial Court in accordance with the relevant rules in force at any time.